

Supplemental Terms and Conditions – Free Mobile Promotion (the “Promotion”)

The following terms and conditions (the “**Terms**”) apply to this Promotion, and are supplemental to the TTM Mobile general terms (<https://tothemoonmobile.com/terms>). Any terms not defined in these Terms will bear the same definition used in the TTM Mobile general terms.

Promotion Term: The Promotion will begin on 30.05.2022 and will continue until TTM notifies the Promotion is coming to an end (which we may do by updating these Terms on the TTM website or mobile application).

Details of Promotion:

Any TTM Finance customer that meets the eligibility requirements set out in these Terms is eligible to take part in this Promotion.

If you do not have a TTM Mobile account, you will be eligible to order a free SIM and Free Bundle on your first top-up of a Deposit Amount set out below to your TTM Finance account. Once you have received and activated the free SIM, you will receive a TTM phone number, and will be able to use TTM Mobile services (subject to compliance with the TTM Mobile general terms, including any identity verification requirements).

Every (30 day) Bundle Period, any customer that meets the eligibility requirements, and meets one of the Spend Amounts set out below in their TTM Finance account, will be eligible to renew the corresponding Free Bundle. Your Free Bundle will be applied automatically and will apply for the next Bundle Period.

If the total spend in your TTM Finance account in a Bundle Period increases to a higher Spend Amount, you will automatically receive the higher value Free Bundle corresponding to that higher Spend Amount for the next Bundle Period.

If the total spend in your TTM Finance account in a Bundle Period reduces to an amount lower than the minimum Spend Amount for your Free Bundle, then TTM may, at its discretion:

- if you have sufficient funds in your TTM Mobile account, debit your TTM Mobile account for the current Bundle price corresponding to the Free Bundle you received in the previous Bundle Period; or
- if you do not have sufficient funds in your TTM Mobile account to pay for the Bundle corresponding to the Free Bundle you received in the previous Bundle Period, your Bundle will not renew – i.e. it will cease at the end of the current Bundle Period. You will still be able to use TTM Services, but in order to make any calls or send any text messages, you will need to use funds from your TTM Mobile account; in order to use any data, you will need to buy a Bundle (which may require you to top up your account).

If in any Bundle Period you do not receive a Free Bundle, you will lose the right to any future Free Bundles, unless and until you purchase a new Bundle using funds from your TTM Mobile account.

Your use of TTM Mobile services will be in all other ways governed by the TTM Mobile general terms. For example, if you exhaust your data allowance before the end of the Bundle Period,

you will not be able to use data services until you either purchase a data add-on, or pay to renew your Bundle. Free Bundles only entitle you to the services included in that Bundle, and your TTM Mobile account will be debited for any excluded services, e.g. international calls or roaming charges.

Existing Customers

This Promotion is open to existing TTM Finance customers and to existing TTM Mobile customers. However, only customers without existing TTM Mobile accounts are eligible for free SIMs and Free Bundles upon top-up of a Deposit Amount.

Existing TTM Mobile customers are not eligible for a free SIM (because they already have an existing SIM and TTM phone number) or a Free Bundle on top-up of a Deposit Amount. Existing TTM Mobile customers will be eligible for a Free Bundle if they spend from their TTM Finance account a Spend Amount, but only if they opt in to the Promotion on the TTM mobile application.

Deposit Amounts, Spend Amounts and Free Bundles

Deposit Amount – the minimum amount that a customer must deposit into their TTM Finance account prior to ordering a Free SIM, in order to receive a Free Bundle. Only deposits made via bank transfer or debit card are included. Transfers from other TTM Finance accounts are excluded.

Spend Amount – the minimum spend amount that a customer must pay out of their TTM Finance account each Bundle Period, in order to renew a Free Bundle for the next Bundle Period. For the avoidance of doubt, only genuine purchase transactions count as Spend Amount. Without limitation, the following transaction types will be included in the Spend Amount:

- TTM Finance card purchases; and
- Card issue, transaction, or any other fees and/or commissions.

Without limitation, the following transaction types will not be included in the Spend Amount:

- Bank transfers;
- ATM withdrawals;
- TTM Finance account-to-account transactions; and
- Currency exchange.

For the avoidance of doubt, all refunds, chargebacks, and withdrawals on eligible transactions will reduce the Spend Amount by the amount of each such transaction. For example, a refund on a purchase that is credited to a customer's TTM Finance account will reduce the Spend Amount by the amount of such refund.

Free Bundle – the monthly Bundle to be applied to a customer's TTM Mobile account, to enable use of TTM Mobile services for the following Bundle Period.

Deposit Amount / Spend Amount – per month	Free Bundle – per month (listed amount is the data allowance included in a Bundle)
£100.00	2GB
£115.00	3GB
£140.00	5GB
£150.00	6GB
£165.00	7GB
£175.00	8GB
£190.00	9GB
£200.00	10GB
£210.00	11GB
£220.00	12GB
£230.00	13GB
£240.00	14GB
£250.00	15GB
£260.00	16GB

£270.00	17GB
£280.00	18GB
£290.00	19GB
£300.00	20GB
£320.00	25GB
£340.00	30GB
£370.00	40GB
£400.00	50GB
£500.00	80GB

Deposit Amounts and Free Bundle amounts correct as at 30.05.2022. These are subject to change from time to time at TTM's discretion.

Miscellaneous Terms

These Terms prevail in the event of any conflict or inconsistency with any other communications relating to the Promotion, including any advertising or promotional materials.

Accepting and/or using any Free SIM or Free Bundle constitutes your full and unconditional agreement to and acceptance of these Terms.

TTM, at its discretion, may from time to time vary these Terms by updating this page of the TTM website or mobile application, or via a notice within the mobile application. Such variation may include changes to the Deposit Amounts, Spend Amounts and/or Free Bundles.

TTM may modify or cancel the Promotion at any time.

All free SIMs and Free Bundles are non-transferable and non-refundable, cannot be exchanged for cash or any other alternative, and cannot be redeemed or withdrawn as cash from your TTM Mobile account.

Any Free Bundle given as part of this Promotion can only be used to access services from TTM Mobile. Free Bundles cannot be transferred or shared, in whole or in part, with any other person, regardless whether they are TTM customers.

TTM Mobile reserves the right at its sole discretion to cancel any bundle and/or Free Bundle issued to any customer that breaches these Terms, the TTM Finance general terms, or the TTM Mobile general terms (including the Acceptable Use Policy).

Eligibility

The Promotion is open to UK, Channel Islands and Isle of Man residents aged 18 years or over.

Entry into this Promotion, and application for certain TTM Finance and TTM Mobile services, is subject to identity verification, as described in the TTM Finance general terms and/or the TTM Mobile general terms. Any information and documents provided to TTM may be shared with qualified third parties in the course of anti-money laundering and other appropriate checks in order to provide the relevant services and to comply with applicable statutory requirements. Further details on information sharing may be found at <https://www.tothemoonmobile.com/privacy.pdf>

Each TTM customer is entitled to a maximum of one (1) Free Bundle every Bundle Period, and one (1) free SIM when commencing service. Any attempt to set up multiple accounts in order to claim additional SIMs or Free Bundles will entitle TTM to immediately cancel your participation in the Promotion, and to reclaim the value of Free Bundles by debiting your TTM Mobile or TTM Finance account balance.

Only genuine TTM Finance customers, making genuine deposits and transactions are eligible for the Promotion. TTM may monitor customer accounts, and may immediately cancel your participation in the Promotion, and reclaim the value of Free Bundles by debiting your TTM Mobile or TTM Finance account balance, if you engage in Artificial Account Top-up. "Artificial Account Top-up" means any dishonest or non-genuine account transactions in order to get Free SIMs or Free Bundles, including (without limitation) depositing funds into an account and subsequently transferring funds out other than via genuine purchase transactions; recalling

transactions without good cause; and/or requesting refunds on transactions without good cause.

New TTM Finance customers will be automatically opted in to the Promotion if they take up the Free SIM offer. Existing TTM Mobile customers, and new customers that do not take up the Free SIM offer, are required to manually opt in to the Promotion on the TTM mobile application by tapping the relevant banner or button.

No applications from organised groups, third parties, agents, robots, macros or other automated means, will be allowed.